

Resources and Supports
from the CLEO Connect Webinar:

Asking landlords for accommodation

Wednesday, October 15 from 12 p.m. to 1:30 p.m.



Steps to Justice Legal Information:

- [What are my rights as a tenant if I have a disability?](#)
- [I have mobility issues. Does my landlord have to make adjustments to the rental unit for me?](#)
- [Learn about harassment, discrimination, and accommodation](#)
- [Can a landlord ask me to stop smoking medical marijuana?](#)
- [Can a landlord reject me because of where I'm from?](#)
- [How do I find a lawyer or paralegal to help me with my landlord?](#)
- [Where can I get help with my landlord if I can't afford a lawyer?](#)
- [Can I take my landlord to the LTB if they won't fix something?](#)
- [How do I make a claim to the Human Rights Tribunal of Ontario?](#)

CLEO Connect Webinars, Tools, and Resources:

- [Navigating the Human Rights Tribunal process: From application to decision - Part 1](#)
- [Navigating the Human Rights Tribunal process: From application to decision – Part 2](#)
- [Navigating the Human Rights Tribunal process: From application to decision - Part 3](#)
- [The Eviction Process: Rights of Tenants with Disabilities - CLEO Connect](#)

Further learning Resources on Asking Employers for Accommodation:

- [The duty to accommodate - Ontario Human Rights Commission](#)
- [Understanding the Duty to Accommodate - Human Rights Legal Support Centre](#)
- [Request accommodation - Tribunals Ontario](#)
- [The Right to Accommodation in Housing - Accessibility for Ontarians with Disabilities Act](#)
- [Policy on human rights and rental housing - Ontario Human Rights Commission](#)
- [Human Rights and Housing - Human Rights Legal Support Centre](#)
- [Ontario Landlord Responsibilities and Obligations - Canadian Centre for Housing Rights](#)
- [Landlord and Tenant Board - Human Rights](#)
- [Rights & Responsibilities for Landlords & Tenants – City of Toronto](#)
- [Human Rights for Tenants - Community Advocacy and Legal Centre](#)
- [Are you facing a problem that is affecting your housing or putting your housing at risk?- Pro Bono Ontario](#)
- [6 common questions Ontario renters ask about having guests over - Advocacy Centre for Tenants Ontario - ACTO](#)
- [Human Rights in Rental Housing - Landlord's Self-Help Centre](#)

Community Supports and Resources:

- [Find your local community legal clinic](#)
- **Aboriginal Legal Services**
Offers legal help, legal education, and community development to Aboriginal people living in Toronto in areas such as landlord and tenant, social assistance, victim rights and inquests.
211 Yonge St., Suite 500, Toronto, M5B 1M4
416-408-3967 or 416-408-4041
Toll-free: 1-844-633-2886
www.aboriginallegal.ca
- **Advocacy Centre for Tenants – Ontario (ACTO)**
Works to improve human rights and justice in housing for low-income Ontarians through legal advice and representation, law reform, community organizing, training, and education.
55 University Ave., Suite 1500, Toronto, M5J 2H7
416-597-5855
Toll-free: 1-866-245-4182
<https://www.acto.ca>
- **ARCH - Disability Law Centre:**
Offers information, summary advice and referrals, and representation in systemic cases for people with disabilities across Ontario in ARCH's areas of practice.
55 University Ave., Suite 1500, Toronto, M5J 2H7
416-482-8255
Toll-free TTY: 1-866-482-2728
www.archdisabilitylaw.ca
- **BLAC - Black Legal Action Centre:**
Delivers legal aid to low or no income Black Ontarians. Works to combat individual and systemic anti-Black racism.
720 Spadina Ave., Suite 221, Toronto, M5S 2T9
416-597-5831
Toll-free: 1-877-736-9406
www.blacklegalactioncentre.ca

- **Centre Francophone du Grand Toronto**

Provides free legal services to people from the French speaking community

555 Richmond St. W., Suite 303, M5V 3B1

416-922-2672, ext. 300

Toll-free: 1-877-966-7345

Summary legal advice in French (toll-free): 1-877-966-7345

www.centrefranco.org/aide-juridique

- **Chinese and Southeast Asian Legal Clinic (CSALC)**

Offers legal advice and representation to low-income, non-English speaking members of the Chinese, Vietnamese, Laotian, and Cambodian communities throughout Ontario.

123 Edward Street, Suite 505, Toronto, M5G 1E2

416-971-9674 (walk-in 1pm–4pm every Wednesday)

Toll-free: 1-844-971-9674

www.csalc.ca

- **Centre for Spanish-Speaking Peoples (CSSP)**

Provides summary advice and assistance, with particular emphasis on immigration matters, tenants' and workers' rights, to the Spanish-speaking community of Toronto.

2141 Jane St., 2nd Floor, Toronto, M3M 1A2

416-533-8545

416-533-0680 Legal Intake Line

www.spanishservices.org

- **HALCO – HIV & AIDS Legal Clinic (Ontario):**

Provides free legal services to people living with HIV/AIDS in Ontario.

55 University Ave., Suite 1400, Toronto, M5J 2H7

416-340-7790

Toll-free: 1-888-705-8889

www.halco.org

- **Landlord's Self-Help Centre (LSHC)**

Provides information and summary advice to small-scale landlords in Ontario.

55 University Ave., Suite 1500, Toronto, M5J 2H7

416-504-5190 or Toll-free: 1-800-730-3218

www.landlordselfhelp.com

- **Pro Bono Ontario:**

Free Legal Advice Hotline to speak with a lawyer.

1-855-255-7256

Monday to Friday, 9:00 a.m. to 5:00 p.m.

<https://www.probonoontario.org/hotline/>

- **South Asian Legal Clinic of Ontario (SALCO)**

Provides advice and representation to low-income South Asians in the GTA

45 Sheppard Ave. E., Suite 106A, Toronto, M2N 5W9

416-487-6371

www.salc.on.ca